

Achieve RTITB Accreditation for your in-house training team  
and remove risk from your MHE operations



# What benefits will you get from RTITB Accreditation?

- ✓ Independent proof of legal and regulatory compliance for your material handling equipment (MHE) training and operations – **complete** peace of mind
- ✓ Demonstrates you are a responsible employer committed to the safety and health of your workforce
- ✓ Improves business efficiency through proactive risk reduction, in-house resilience and continual improvement
- ✓ Helps you reduce your carbon footprint
- ✓ Reduces your overall MHE training costs





## What does RTITB Accreditation include?



Your once-a-year accreditation fee covers all of the following, no further costs or charges!

- MHE Training & Operations Compliance HealthChecks - our qualified auditors and workplace transport specialists conduct a thorough review of your MHE training and operations against L117 and other relevant regulations. We'll give you an impartial report revealing potential risks and areas for improvement, as well as highlighting good practice. Importantly, the plain English report will recommend how you can take action and we will support you with every step. *Unlike other accreditations we look at all aspects of your MHE training and operations, not just Basic training*
- All the professional training resources you need to deliver to high quality, standardised training in a simple to use, always up to date, e-library - [check out a sample of what we provide](#)
- Unlimited licences for our 100% paper-free system for the administration and testing of MHE training (including free training). [Check out a video of the multi award winning app here](#)
- Unlimited verification and joint-branded electronic certification for trained operators. Certificates can be restricted for use exclusively within your business or can be 'transferable'

## What does RTITB Accreditation include?



- [eTruck](#) licences – RTITB's elearning tool which can reduce counterbalance lift truck training time by up to 2 days!
- Annual Instructor CPD day(s) - ensures instructor knowledge is up to date, that instructors are able to administer the Basic Operating Skills Tests effectively, and have the skills to deliver standardised, quality training across your business.
- Technical support, from our experienced, highly responsive team whenever you need it
- 24/7 online reporting, which allows you to remotely evaluate training delivery volumes and instructor performance
- 20% discount on RTITB Instructor Academy courses

Depending on the items you select for your package Accreditation could cost as little as £3,000 for a full year.

## What our Partners say...



RTITB's service team is extremely patient and helpful and they never mind if I need to call several times to check something. They supported us from start to finish through the accreditation process and were keen to help us ensure that things were done correctly. I feel like a valued customer.

**Carol Gray, Director & Training Manager, Bon-Accord Training Ltd**

**JAMES  
CROPPER**  
EST. 1845



Having all our staff trained to an Accredited Standard presents huge benefits to our company...All the RTITB staff have a very friendly manner, which I like. It's a very personable organisation...I have never had a bad experience with RTITB.

**David Ireton, Health & Safety Instructor, James Cropper**



Working with RTITB has provided us with additional assurance that the MHE training we offer is consistent across our business and is of the highest standard. RTITB training materials are clear, concise and professional, and our MHE Instructors have commented that they're easy to apply. Standardisation is really important within the Supply Division, and RTITB has certainly helped us achieve this.

**Mick Dyer, MHE Coordinator, Howdens**

# About RTITB



**Largest Accrediting Body** – 550+ accredited sites worldwide

**Exceptional customer care** - dedicated customer care co-ordinator, quarterly customer survey, customer focus groups, members meetings, customer service administration team and more

**Professionally run** - supported by a 30-strong team including internationally-qualified auditors, multimedia designers, technical writers and industry experts plus ISO9001 accreditation

**Experts in MHE compliance, HSE investigations & vehicle/MHE training** – Since 1965

**Commitment to continuous improvement in IT** – ongoing development of systems and digital learning tools that benefit you

**The information you need when you need it** - Monthly best practice and regulatory news e-bulletin

**Collaborative approach**- everything we do is based on partnership and helping you succeed

## About RTITB

### RTITB PURPOSE

Our purpose is simple;  
we exist to reduce  
costs and save lives in  
workplace transport  
operations.

### RTITB VISION

Our vision is to create a global family of committed partners using workplace transport training standards which place efficiency, people and maximum safety at their heart.

### RTITB VALUES

- ◆ We create and innovate to meet your needs; we don't cut corners
- ◆ We fix mistakes quickly and take action to stop them happening again
- ◆ We are honest
- ◆ We work hard for you
- ◆ We are loyal and caring; when you need us, we'll be there
- ◆ We have fun and laugh often
- ◆ We push ourselves to achieve things for you and your business that you never dreamt possible



**Nick Welch**  
Technical Director



**Laura Mack**  
Quality Assurance &  
Administration Manager