



### CASE STORY

#### **BON-ACCORD TRAINING LTD**



Bon-Accord Training Ltd in Ellon, Aberdeenshire, Scotland, is a provider of skills and safety training across multiple industries, including construction, forestry, oil and gas and aviation.

The company, which was founded in 1986, delivers training in the safe use and operation of mechanical handling equipment, including Counterbalance Lift Trucks, Multi-Directional Steer, Rough Terrain Telescopic Trucks, Side-Loaders, Pivot Steer Trucks, MEWPS, Pedestrian Pallet Trucks, and more.

It prides itself on the quality of its training and has a reputation for providing accredited training by a highly experience team of instructors who have industry experience and knowledge.

www.bonaccordtraining.co.uk



Our Instructors deliver training to specific industries and are rarely in a standard warehouse environment. The RTITB training materials take that into account and are the best we've seen so far. The development of their app for example is a real positive change.

I would recommend that any company seeking a training provider ensures that they choose an Accredited organisation. We've seen standards drop in materials handling equipment and plant training. However, we feel that with their training materials, customer support and commitment to raising standards, what RTITB is doing is great for our industry.

RTITB's service team is extremely patient and helpful and they never mind if I need to call several times to check something. They supported us from start to finish through the Accreditation process and were keen to help us ensure that things were done correctly. I feel like a valued customer.

## THE CHALLENGE

To deliver accredited, materials handling equipment training to customers in a wide range of industries, entirely on site, with consistent high standards.

# BENEFITS OF RTITB ACCREDITATION FOR BON-ACCORD TRAINING

- As an RTITB Partner, Bon-Accord Training can prove to customers that they are a trusted supplier, qualified to deliver professional training of the highest quality.
- High quality training materials provide Bon-Accord Training with everything they need to deliver engaging, professional training on a wide range of truck types. All trainers' guides include engaging PowerPoint presentations and updates to materials are free.
- Bon-Accord Training not only receives a free listing in the RTITB Course Locator at www.rtitb.co.uk/course-locator but will also benefit from targeted Google advertising campaigns to promote their business at no
- Only RTITB Partners can use the MyRTITB TrainingFriend app which is designed to save time and money when it comes to training administration.
   With the app, its possible to make training admin and testing completely paperless, saving up to 5 hours per course.

## WHAT **BON-ACCORD TRAINING** HAS ACHIEVED THROUGH ACCREDITATION

- With access to clear, intuitive training materials, Bon-Accord Training's Instructors have been able to start delivering training quickly after becoming accredited.
- RTITB provides Instructor Guides for a wide range of machine types, perfect for their team of multi-disciplined Instructors.
- Courses are delivered 100% on customer sites. RTITB training materials are easily adapted to fit these different training environments and facilities, even when Instructors are faced with challenging terrain.
- The modular approach to training allows courses to be created easily and tailored to meet customers' differing specific requirements.
   Bon-Accord Training trains around 2300 operators across Scotland each year.
- Instructors get all the help and support they need from RTITB's team, with quick response times ensuring that Bon-Accord Training can respond to customer enquiries quickly.
- As an RTITB Partner, Bon-Accord Training has signed up to use the MyRTITB TrainingFriend app. This helps Instructors by reducing
  paperwork and will give delegates a new, user-friendly way to take tests.

# RTITB MEMBERSHIP & TRAINING

Bon-Accord Training has been an accredited RTITB Partner since May 2019.

RTITB is widely recognised as the gold standard in workplace transport training accreditation. Materials handling and plant equipment accreditation enables RTITB to support Training Providers with the resources they need to deliver standardised, compliant training.





+44(0)1952 520207